

# NEPEAN LAW AND ORDER COMMUNITY COMMITTEE

## Draft recommendations for further feedback

Convened by Martin Dixon MP

### 1. PURPOSE OF THE WORKING GROUP

- a. To identify strategies to reduce the number and the severity of criminal incidents on the Mornington Peninsula, and to increase the public perception of community safety.

### 2. OBJECTIVES

- a. Establish a pilot project to release active members of Victoria Police from non-operational roles. The aim being to:
  - i. improve response times to all calls, particularly 000 calls
  - ii. attend to their correspondence, briefs and reports
  - iii. mentor and train new officers into their operational roles
  - iv. improved counter service at local police stations, even extending opening hours
  - v. Participate in personal development courses and training
- b. To improve police visibility and relationships within the community
- c. To develop local policies to assist police to be more active and effective in their operational roles
- d. Reduce the fear experienced by more vulnerable members in our community such as seniors, socially vulnerable and women

### 3. STRATEGIES TO ACHIEVE THESE OBJECTIVES

- a. Establish a casual bank of non-operational police (similar to the previous 'reservist' system) who can assist operational members by assuming some of their non-operational front line responsibilities

Non Operational police could be those police, who have:

- i. recently retired, or
  - ii. need to reduce hours, or
  - iii. are returning from sick or other leave, or
  - iv. are outsourced contracted volunteer or paid personnel, or
  - v. could also include PSO's
- b. Identify tasks that could be transferred/outsourced to non-operational police could be, but not limited to
    - i. serving of documents
    - ii. attending the front counter
    - iii. answering phone calls
    - iv. clerical duties
    - v. mentoring new recruits
    - vi. victim support
    - vii. supporting witnesses attending court
    - viii. community liaison and school visits
    - ix. disaster and emergency support
    - x. maintaining local registers
    - xi. medal ceremonies
    - xii. other administrative support and general duties such as minute taking, shredding, filing, photocopying

## NEPEAN LAW AND ORDER COMMUNITY COMMITTEE

### Draft recommendations for further feedback

#### Convened by Martin Dixon MP

- c. Develop appropriate employment criteria, role description & remuneration guidelines for non-operational personnel.
  - i. Their operational scope could be Peninsula/Divisional wide with personnel able to work between stations as the need arises.
  - ii. Non-Operational personnel could be managed by a specific coordinator(s) possibly drawn from the same group, resulting in freeing up operational police to spend more time in the community
- d. Recommence foot patrols by operational police as a means of re-engaging with the community, particularly around commercial and recreational precincts
- e. Consider a Volunteer in Policing program, as Police Association affiliates, along the lines of those which have operated for many years in NSW (VIP Program), QLD, SA, NZ and various forces in the UK.
  - i. Volunteers and non-operational police would assist to enhance the roles of existing police, VPS, PSO's and recruits
  - ii. Develop this model to re-instigate a Police In Schools program
- f. Establish a police Public Relations unit with the aim of assisting the community by involving operational and non-operational police in various community events

#### 4. SUCCESS CRITERIA/KPI's

- a. An increased police presence/profile in the immediate community, to be evidenced by community survey feedback
- b. Improved police participation in community events providing the opportunity to build relationships with and be known by the local community
- c. Create potential for increased and more timely intelligence reporting to the police from the broader community
- d. Reduction in the number of incidents & severity of crime in the community as reported via the 000 dataset on actual or potential offences
- e. More efficient use of operational member's time, thus reducing the need for additional personnel, evidenced by cost savings which can be put back into existing operational support
- f. Greater degree of proactive policing such as an increased presence at youth groups, schools & community groups
- g. Improved feeling of safety for residents as measured by Neighbourhood Watch feedback and other community engagement as measured by empirical surveys
- h. Reduced work load for health and other paramedical staff measured by fewer call outs
- i. Reduced demand on local emergency departments with fewer or less severe presentations at Emergency departments
- j. Steady and continual improvement in 000 response times to meet community expectations
- k. Potential for a reduction in stress related leave due to improved back end support for operational police
- l. Station rosters being filled to near 100% on an ongoing year round basis